

Complaint and appeal form for process certification to monitor the sustainable production of products on agricultural land for further use as biofuels, bioliquids and biomass fuels

COMPLAINT AND APPEAL PROCEDURE:

In order to submit a complaint/appeal, information and evidence must be provided. Therefore, please complete the form below, attach documents as evidence if possible and send it by post or e-mail.

Complaints/appeals must be submitted in writing, whereby the name and function of the complainant/appellant are mandatory, unless the complainant/appellant insists on *anonymity. The AACCS complaints procedure ensures the protection of persons who report infringements or lodge complainants in good faith in accordance with Directive (EU) 2019/1937 of the European Parliament and of the Council.

Complaints/appeals must relate to AACCS or the CB's certification activities or other activities the CB is responsible for, or suspected violations by farmers or economic operators participating in AACCS.

Complaints/appeals will either be accepted or rejected depending on the evidence provided. After an initial assessment of the complaint/appeal, you will be informed of the decision and the next steps within a period of 10 days.

FIRST NAME:	
LAST NAME:	
E-MAIL:	
FUNCTION:	
COMPANY:	
COMPANY ADDRESS:	
CERTIFICATE NUMBER:	

* If the complaint is submitted anonymously and cannot be clarified further due to the lack of a contact person, the complaint process will be terminated after documentation and archiving

DETAILS OF THE COMPLAINT/APPEAL:	
DATE:	
ATTACHMENTS:	

Privacy policy: Information on the processing of your data can be found at the following address:
<https://www.ama.at/datenschutzerklaerung>

I declare with my signature that I have provided all information truthfully and completely.

Place, Date Signature